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# 実用英語教育学会紀要

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## [実践論文]

Using Artificial Intelligence to Improve Students' English Proficiency: Fostering Learner Autonomy Among Japanese University Students								
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卷頭言

#### SPELT JOURNAL 第13号の発刊に寄せて

実用英語教育学会の第13号研究紀要が発行された。今回は本紀要に1本の研究論文が寄稿された。 題は「Using Artificial Intelligence to Improve Students' English Proficiency: Fostering Learner Autonomy Among Japanese University Students」である。この論文は、生成系 AI の今までの変遷をたどり、日本 の大学生に会話型 AI アプリケーションを活用しての学習の成果を調査し検証した内容である。 Small GPTalk からのフィードバックは大変興味深いデータである。学習者はそのツールを使用して 学習の面白さを理解すると持続的な学習の必要性が高まり、学習者としての自律性が高まるのでは ないかと期待される。今回は、被験者となった大学生の人数が制約上少なかったが、検証した結果、 このツールがきっかけとなって自律的な学習者になるという期待は裏付けられなかった。恐らく今 後生成系 AI を活用した研究が未来を見据えた教育・研究として、沢山発表されていくだろう。今 回のこの研究論文は、先行研究となってさらに研究を継続していくことに繋がることを願っている。

実用英語教育学会の第12回研究大会で青山学院大学名誉教授の小張敬之氏が「Web3.0/Society5.0/ メタバース時代の英語教育」の題で、英語をコミュニケーションの手段として、AI/ICT を利用した 実践教育の講演を思い出した。生成系 AI や ICT の技術を用いて英語力を鍛え、ものの見方や考え 方を幅広くし、自らの世界観を持たせることがこれからの社会になると、今後の生成系 AI の活用 が予言されていた。講話の内容が非常に印象深く、今でも記憶に残っている。

生成系AIの急速な進歩は2022年11月下旬に公表され世界中が注目したChatGPTが代表である。 その利用方法は、企業や大学をはじめとする多くの教育現場で話題を呼び、様々な影響を及ぼして いる。ChatGPT は、研究活動に多くの利点をもたらす一方で、一部のタスクには適していないとい う点も指摘されている。しかし生成系 AI の進歩は今ものすごい勢いで進んでいる。また同時に高 校や大学で ChatGPT の使用にあたっての注意書が出されていることも事実である。これだけインタ ーネットが普及した社会では、もはやインターネットを禁止すると規制してもナンセンスである。 変化のスピードが特に速いデジタル技術の使い手を増やし、新しいスキルを習得する「リスキリン グ」がビジネスの中でも大規模に行われている。まさに教育界が一番遅れているかも知れない。生 成系 AI で個別化教育ができ自己肯定感を上げることができるツールとしての活用が可能な時代に なるのがすぐ近くにあると思う。

実用英語教育学会は、これからもさらなる研究と実践の蓄積をしていく所存である。小学校、中 学校、高校、大学と連携を常に密にして一層発展させていきたい。研究論文や実践報告を是非積極 的に応募していただければありがたい。ご意見を含めて皆さんのご支援ご協力を今後も宜しくお願 いしたい。

> 実用英語教育学会会長 釣 晴彦 北海道文教大学教授

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実用英語教育学会紀要 第 13 号 2024.03 SPELT JOURNAL, No.13 (March 2024) ISSN 2187-4123

# Using Artificial Intelligence to Improve Students' English Proficiency: Fostering Learner Autonomy Among Japanese University Students

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#### Abstract

Over the past decade, the concerns regarding artificial intelligence (AI) have grown rapidly. Although an increasing number of studies have been conducted on language classrooms, no clear guidelines exist regarding their use. This study examined the effects of conversational AI applications on Japanese university students. After a discussion of the history of AI and its use in education, the necessity of AI for non-native English speakers is demonstrated in two studies. Previous research has indicated that conversational agents encourage students to interact with artificial intelligence and promote learner autonomy. Following the SmallGPTalk presentation, the methodology used to conduct surveys among university students in this study was elucidated. Although the quantitative survey found no significant differences, many students stated that the application helped them improve their English skills, particularly regarding proficiency and grammar, in a safe environment that allowed them to make mistakes. In contrast, lengthy messages from artificial intelligence instructors discouraged them from using the application outside the classroom, and the students expected sympathy from artificial intelligence. Contrary to the expectations, the students' enjoyment in using the agent did not enhance their autonomy. Future research should explore methods to help students recognize their improvements through the use of conversational agents.

#### 1. Introduction

Artificial intelligence (AI), which automatically proved a mathematical theorem, was first introduced in the United States in 1956 (Arai, 2018). Extensive research has since been conducted on this topic. The first AI boom occurred between the late 1950s and the 1960s, and a second boom occurred during the 1980s. During this time, people tried to create an expert

system specialized for a specific field; for example, a system that had obtained ample information on rules and laws and was expected to play the role of a lawyer. However, the difficulties this entails in quantifying ambiguous things are challenging. The Internet has expanded rapidly since search engines first appeared in the mid-1990s, and massive amounts of data have accumulated as web resources, which provides examples from which computers learn patterns to make independent decisions. This is called machine learning, which led to the third AI boom in mid-2010. Deep learning, a type of machine learning, has further expanded this boom.

Currently, AI is one of the most popular research topics. Many people worldwide have already used voice assistants, such as Apple's Siri, Amazon's Alexa, and Google Assistant. Automated cars are also being rapidly developed, and the Japan National Police Agency (n.d.) has allowed such vehicles to be tested in public road demonstration experiments, as these cars are expected to reduce accidents and alleviate traffic congestion. AI can learn from enormous amounts of data, whereas traditional robots can only work based on programs set up in advance. Consequently, drastic changes in AI, including language-related changes, have been observed in many fields.

Chen et al. (2020) analyzed AI-powered education (AIEd) literature from 1999 to 2019 and found that the number of AIEd studies rapidly increased between 2012 and 2019. In the literature, the frequently used keywords were "education," "machine learning," "robotics," "artificial intelligence," and "deep learning." These AI-related words have been used in and influenced educational institutions throughout the previous decade of the 21<sup>st</sup> century.

Huang et al. (2023) investigated 4,519 empirical papers focusing on AI technologies to support learning and teaching, and found that AI is frequently used to assist students in writing, reading, vocabulary, grammar, speaking, and listening. According to their research, the most popular topics are automated writing evaluation, intelligent tutoring systems for reading and writing, automated error detection, computer-mediated communication, natural language learning, and vocabulary learning (Huang et al., 2023).

#### 2. Literature Review

Universities and educational institutions are not yet ready to issue guidelines on the use of AI, and view generative AI and ChatGPT as threats to students' development of critical thinking, writing abilities (Hong, 2023), creativity, and problem-solving skills (Kasneci et al., 2023). However, some individuals have welcomed generative AI. This chapter discusses two papers on the use of AI by non-native English speakers.

#### 2.1 AI Use for Non-Native English Speakers in Science

Amano et al. (2023) highlighted the severity of language barriers that non-native English speakers face in science and urged the appropriate use of AI tools to reduce them. They conducted online research on 908 environmental science researchers from eight countries who

had published at least one first-authored peer-reviewed paper in English, and found that 95 percent of these non-native English speakers needed help in conducting and communicating science in English.

Amano et al. (2023) state that certain points should not be ignored. First, non-native English speakers need more time to read and write English-language papers than to perform the same tasks in their first language. Second, they require more effort than native speakers to proofread their papers in English. Third, non-native English speakers are more likely to have their papers rejected by journals because of their English writing skills. The frequency of language-related paper rejection among non-native English speakers was 2.5–2.6 times higher than that among native English speakers. Fourth, 30 percent of early-career (those who have published five or fewer English papers) non-native English speakers of high-income nationalities, such as Japanese and Spanish, often or invariably refrained from participating in English language conferences due to language barriers. In addition, about half of the early-career non-native English speakers of high-income nationalities for the abovementioned reasons. Non-native English speakers must spend much more time preparing the presentations in English than do their native English counterparts. However, this tendency does not hold for first-language presentations.

After the authors identified these disadvantages, they pointed out that the scientific productivity of non-native English speakers was undoubtedly much lower than that of native English speakers and noted that these disadvantages led to a tremendous inequality between native and non-native English speakers in the development of their scientific careers by imposing an inevitable burden on non-native English scientists.

These disadvantages may be frustrating because of the additional time, cost, effort, and lost opportunities due to language barriers. Therefore, they insist that AI is important for non-native English scientists as well as beneficial to the careers of Japanese university students by helping them transform themselves into global players and gain treatment equal to that of native English speakers in the same field in the future if they are familiar with AI.

#### 2.2 Use of Machine Translation for Japanese Graduate Students

Fukunaga and Yip (2023) studied the use of machine translation (MT) by 39 first-year Japanese graduate students in Science, Technology, Engineering, and Mathematics (STEM). All students had experience in using MT tools, such as DeepL, Google Translate, and Weblio Translate. Many reported that they copied and pasted sentences from MT, as it reduced errors and created sentences that the students found difficult to express owing to their limited proficiency. However, while they noticed that MT was helpful, they needed clarification regarding the accuracy of the MT output. Fukunaga and Yip (2023) revealed that students' lack of strategies for effective MT use negatively impacted the improvements in their skills generated by the technology's translation quality and knowledge construction.

The authors concluded that Japanese universities must have clear guidelines for ethical MT use, and EFL/ESP instructors must consider how to integrate MT into the school policy

curriculum and student goals (Fukunaga & Yip, 2023).

Because students have already used AI with MT, they possess the necessary competence, so it is essential that they understand and be aware of the issues that they may encounter. This is particularly important when AI is used in educational institutions because it is quite likely that they will use the technology in their studies without knowing the risks.

#### 2.3 Natural Language Processing

Natural language processing (NLP) is the ability of a computer program to manipulate spoken and written languages, and it is applied by Siri, Alexa, and Google Assistant, as mentioned above. NLP can immediately transcribe discussions in meetings or conversations between the staff at call centers and customers. Incorporating ChatGPT into a language-learning environment provides many opportunities to explore, enhance, and personalize student learning experiences. One study showed that students can practice and improve their conversation skills by interacting with AI (Ayedoun et al., 2019), allowing students to learn the target language by communicating with the AI at their own pace.

The effectiveness of conversational agents, such as chatbots in promoting students' learning success has been analyzed in several studies. Tran et al. (2019) used a Facebook auto-messenger in a conversational activity to teach prepositions. The participants were 100 students who were learning prepositions with a supplied paper and their teacher's lecture (control group), while another 100 were learning prepositions with the help of a Facebook chatbot (experimental group). Students in the experimental group enjoyed a new way of learning and interacted with the chatbot even outside of class meetings. The authors reported that the target grammar items were best understood when students were afforded autonomy (Tran et al., 2019).

Another study was conducted with 176 undergraduates in Spain and Poland who independently interacted with three types of conversational agents, including text-based and voice-enabled interactions, for three weeks (Belda-Medina & Calvo-Ferrer, 2022). Analysis of the quantitative and qualitative data showed a gap between student preparation and recent advances in the application of AI in language learning. They found that privacy must be considered carefully, particularly when young language learners use conversational agents. In addition, students preferred text-based interactions as voice-enabled interaction sounded robotic and unnatural (Belda-Medina & Calvo-Ferrer, 2022).

There is another study conducted on Japanese university students who spent two months using Amazon Alexa, an intelligent personal assistant (IPA), at home for autonomous second-language learning (Dizon & Tang, 2020). Although most of the students found Alexa beneficial for learning the language, they gave up communicating with the IPA when they struggled with the interactions.

These studies indicate that NLP might contribute to the development of student autonomy if the interaction goes well. However, precautions for its use must be taken in advance, and familiarity with conversational agents and human-like communication are essential.

#### 2.4 Students' Autonomy

Because the target learners in our study were university students, students' autonomy was considered as an important factor. Each student has a different schedule; therefore, they must decide what to do and when to do it. Learner autonomy is defined as "the ability to take charge of one's own learning (Little, 2007, p.15)." Little says, "adult language learning programmes should be capable of meeting the specific communicative needs of individual learners (2007, p.16)." Adult education needs to "develop the individual's freedom by developing those abilities which will enable him to act more responsibly in running the affairs of the society in which he lives" (Holec, 1981, p.1).

Miura (2020) stated that students assigned more challenging tasks demonstrated richer speech and also reported higher levels of satisfaction. This suggests that students are likely to seize opportunities to enhance their language skills when facing challenging and beneficial tasks that students believe to be valuable. Consequently, when students have meaningful materials, their engagement expands beyond the classroom, fostering greater autonomy.

During the COVID-19 pandemic, student autonomy seemed to be in greater demand. Our school provided only online lessons for a while, and students took some of the lessons online and others on-demand. Even after the school decided to offer lessons on campus, there were days when students took only online or on-demand lessons at home. This means that they were required to plan to study independently.

#### 3. Aim of this Research and SmallGPTalk

Since we have investigated the importance of AI for non-native speakers of English and the results related to previous studies of NLP, this study examined the possibilities of fostering student's autonomy and enriching their expression using a conversational agent called SmallGPTalk as a means for students to practice speaking in circumstances where face-to-face communication is restricted because of the COVID-19 pandemic.

SmallGPTalk is a free application produced by Classmethod, Inc. (2023) that facilitates casual conversations with AI English tutors "sent" from ChatGPT on LINE. This provides a situation similar to that of a one-on-one English conversation. By using LINE, the exchange of messages in a certain context creates a more authentic and human-like conversation experience than typing ChatGPT directly.

Users are ready to use the application after accepting a friend request from SmallGPTalk. They can start by choosing one of the three topics –favorite hobbies, a memorable vacation, or a favorite type of food– suggested by SmallGPtalk and begin chatting by texting a message. It is possible to change the topic during the interaction and start over. Replies from the AI instructors appear instantly. When the user wants to stop chatting, they simply type "Owarimasu" (I will finish) in Japanese. They then receive personal feedback (see Figure 1), which is not always possible for human instructors.

When students engage in communicative activities in pairs or groups, there is often a

disparity in their English proficiency levels. Fluent English speakers may feel disappointed when paired with those with limited proficiency, whereas the latter may feel intimidated by the former. SmallGPTalk can adapt to each student's level and provide simpler sentences if necessary. This can be a good motivation for its use with students.

#### == Personal Feedback == - It's good to hear that you enjoy listening to Jack Johnson's acoustic music! Remember to use the present terise when expressing a preference. For example: "I prefer to listen to acoustic music - Try to use specific words to expand your ideas. For example, instead of "I like this song", you can say "I really enjoy the melody and the uplifting lyrics of this sona - It's always good to practice speaking English as much as possible to improve your confidence and fluency. Thank you for joining me today in our SmallGPTalk session! Don't hesitate to continue practicing your English and pursuing your poals. See you next time!

#### Figure 1

An Example of Feedback from SmallGPTalk

*Note.* This figure demonstrates an example of feedback from SmallGPTalk. Adapted from Classmethod, Inc., 2023 (https://dev.classmethod.jp/articles/smalltalk-with-chatgpt-small-gptalk/).

#### 4. Context, Method, and Materials

#### 4.1 A Preliminary Survey

#### 4.1.1 Overall Information about the Preliminary Survey

A preliminary survey was conducted to determine whether SmallGPTalk was sufficiently user-friendly for Japanese university students, and whether it could contribute to their conversational skills. According to the Mobile Society Research Institute (2023), established by NTT DOCOMO Inc., a major telecom carrier in Japan, LINE (a free communications application) has the highest usage rate among all generations in Japan. More specifically, 94.4% of Japanese teenagers use it, followed by 92.8% of young adults in their 20s. All students in the target classes were LINE users and were therefore accustomed to sending or accepting friend requests on LINE.

Students were sorted according to their placement test scores and classified into three levels: primary, intermediate, and advanced. Classes were more likely to be decided by the number of students per class than by the students' actual English level. Approximately 20% of the students were in the advanced class, 20% in the primary class, and the rest were in the intermediate class. Only intermediate (80%) and advanced (20%) classes were available for students in the Faculty

of Health Sciences, which means that there were some students whose English proficiency was not sufficiently high in the intermediate class.

As the students were familiar with LINE, SmallGPTalk appeared to be an attractive tool for enhancing their communication skills. The application was introduced in two intermediate classes consisting of mixed student groups from the Radiological and Rehabilitation Departments. One class consisted of 27 freshmen, whereas the other had 29 sophomores. The aim of the class was to develop students' proficiency in the four language skills, and SmallGPTalk seemed to play an important role in fostering communication.

The instructor first taught the participants how to use it and for what purposes, and showed examples that might be developed by chatting with an AI instructor. Possible risks related to ChatGPT were also stated, and the students were requested not to post their personal information. In addition, they were instructed not to start using SmallGPTalk before class, as it could only be used once a day owing to the system configuration. Each student and instructor conducted at least three exchanges per session.

#### 4.1.2 Results and Discussion

The findings revealed the following. First, SmallGPTalk was generally accepted positively by students. However, according to the instructor's observations, the learners took a considerably longer time to understand the replies they received and express themselves in response to the messages in English. Some students spent considerable time looking up expressions on the Internet during their interactions.

This preliminary survey suggested that SmallGPTalk was more likely to benefit advanced-level students as they are likely to be able to use the target language easily enough to keep the conversation going than intermediate students.

#### 4.2 A Second Survey

#### 4.2.1 Overall Information about the Primary Survey

Based on the preliminary survey, the following survey was planned for advanced-class students: The same type of prior explanation as that for the students who contributed to the preliminary survey was provided to 25 sophomores in an advanced class. The instructor explained that all data would be collected for research and shared in a form that would not allow individuals to be identified. Each student had the right to refrain from contributing by refusing to answer nine questions in the final class. Data from two students who were absent on either the pre- or post-survey days were missing, so the data of 23 students were analyzed in this survey.

For seven consecutive weeks, the students used SmallGPTalk for 15–20 minutes in each class. Before introducing SmallGPTalk to the students, the teacher asked them four questions orally in English, and they wrote their answers on a sheet of paper. After engaging in seven chat sessions using SmallGPTalk, the same process was repeated in the second survey to examine whether more enriched content was present. The data were entered into a spreadsheet for comparison. The four questions were as follows:

- 1. What do you want to talk about today?
- 2. Why did you choose this topic?
- 3. Why don't we talk about your hobbies?
- 4. By the way, what do you like to do in your free time?

In addition, data were collected from 24 students' responses to nine questions on Google Forms on the last day of SmallGPTalk use in class. However, the data from only 23 students were used in this study. This survey was conducted in Japanese. Participants answered the following questions:

1. Did you use SmallGPTalk outside of classes?

I used it only in class.

I used it once or twice.

I used it around 3–5 times.

I used it around 6–10 times.

I used it over 10 times.

2. Did you enjoy talking with SmallGPTalk?

I enjoyed it a lot. I enjoyed it. I did not really enjoy it.

I did not enjoy it at all.

- 3. What is the advantage of chatting with SmallGPTalk rather than with an actual human?
- 4. What is the disadvantage of chatting with SmallGPTalk than with a real human?
- 5. Please share one experience you had while using SmallGPTalk.
- 6. Please share whether you have learned to communicate in English or have improved your communication skills by chatting with SmallGPTalk.
- 7. Would you like to continue using SmallGPTalk or another application to improve your English skills after completing this course?

Yes, absolutely. Yes, if I feel like it. Probably not. Never.

8. Please tell us why you answered Yes/No to question 7.

9. Do you have any feedback on SmallGPTalk?

The majority of the questions required description-style answers, except for questions 1, 2, and 7, which were multiple-choice questions.

Lastly, the students also kept records of their topic and their thoughts on the talk after each session, although these data are not dealt with in this paper, but were collected for further study.

#### 4.2.2 Results of the Quantitative Data and Discussion

The students' answers to the four questions in the pre- and post-survey were compared to see if there were richer sentences, complicated structural sentences, or other traits. The expectations for using SmallGPTalk include increasing students' vocabulary, providing good examples for explaining things, and expressing opinions.

No remarkable differences were found in the quantitative data between the pre- and post-surveys. There are several possible explanations for this. First, students' answers tended to be short. Through several experiences of chatting with AI instructors, they became accustomed to receiving long messages, taking a while to read them, and quickly sending short replies. Next, the students might have felt bothered, as they were required to answer the questions after the chat using SmallGPTalk. Chatting through SmallGPTalk seven times might have been insufficient to improve their conversational skills.

Another possible reason is that the expected answers to Questions 1, 3, and 4 did not need to be long in the first place. For example, the expected answer to the question, "What do you want to talk about today?" is "I want to/I'd like to talk about [ noun(s) ]." As an examination of the quantitative data, the answers to Question 2, "Why did you choose this topic?" were the only possible data to compare the pre- and post-survey, and they were not sufficient to find differences.

However, only slight changes were observed. Some students used Japanese words such as 魅力(attractiveness) and soba (Japanese buckwheat noodles) in the pre-survey, but no one used Japanese words in the post-survey, except for proper nouns and the word manga, which is widely used as an English word. When they used Japanese or Romanized Japanese in English sentences without any explanation during the interactions, the AI instructor explained them in English. This type of interaction can influence student attitudes.

#### 4.2.3 Result of the Questionnaire Data and Discussion

The most popular answer response to question 1 was "I used it once" (58.3%), and 37.5% of the participants responded, "I used it once or twice." The remainder used it 3–5 times, which shows that SmallGPTalk was mainly used in class, but not frequently outside the classroom. This means that the activity did not contribute to the development of students' autonomy.

Answers to Question 2 revealed that many of the students liked using SmallGPTalk. Approximately 29.2% of the participants answered, "I enjoyed it a lot," and 62.5% said, "I enjoyed it," although 8.3% did not enjoy talking to the AI instructor. The responses to Questions 1 and 2 indicated that the students did not use the application to improve their English outside of class, even though they enjoyed using it in class.

Regarding Questions 3 and 5, the most common answer to the good points of using SmallGPTalk was that the AI instructors could converse on any topic that the students had started. Most of the students shared episodes on Google Forms that indicated the deep impression this experience made on them. For example, the AI guessed the title of a movie that one student spoke about, whereas another AI pretended to be interested in cooking. Students were also pleased that they did not have to worry about making the instructors wait when they took time to reply or when they struggled with long replies that included unknown vocabulary. Quick responses and the natural flow of the conversation without correcting grammatical mistakes were their favorite points. Because many students hesitated to speak English in public, the application encouraged them to use English.

In contrast, according to the results of Question 4, nine students (37.5%) felt that the replies they received were extremely lengthy and that they were unable to read and understand the content. Five students (20.8%) were disappointed that they could not experience human-like reactions from the AI instructors. Students hoped to have the same instructors to build good relationships with them. It is evident from the students' comments that they expected AI instructors to act like partners or friends who were eager to understand them.

Regarding Question 6, 22 out of 24 students (91.7%) realized that SmallGPTalk helped them improve their English proficiency and grammar skills. Many participants discussed aspects such as vocabulary and grammar. Replies often included words that the students had almost forgotten or that were unknown. The replies also introduced phrases and expressions with context. In addition, they recognized that they did not have to worry about making mistakes. One student used strategies to consider different ways of expressing unknown words. The remaining two who did not feel any improvement seemed to have a positive view of SmallGPTalk but said that they needed more time to realize their progress.

Overall, 8 students (33.3%) responded that they would like to continue using SmallGPTalk, 12 students (50%) shared that they might use it, and 4 students (16.7%) answered that they probably would not use it. Students who used SmallGPTalk outside the class wanted to continue using it (see Table 1), but only moderately so. Table 2 shows the tendency of students who enjoyed using SmallGPTalk in class to use it outside class as well, but only moderately. These results indicate that the enjoyment in using ChatGPT does not necessarily lead to its continued use. This could be because their major was not English, and their desire to improve their English was not their first priority.

However, this case study is limited in terms of the scope of the target. Analyses were conducted to determine whether there was a trend; however, no statistically significant differences were observed.

#### Table 1

<i>n</i> =24	Absolutely. I will continue using it.	I will use it if I feel like it.	Probably not	Never
Only in class	3	7	4	0
Once or twice	5	4	0	0
Around 3–5 times	0	1	0	0
Over 5 times	0	0	0	0
Total	8	12	4	0

Relationship between the frequent use of SmallGPTalk and its future use

Table 2

Relationship between the frequent use of SmallGPTalk and satisfaction levels

<i>n</i> =24	I enjoyed it a	Loniovadit	I did not really enjoy	I did not enjoy it at all.
	lot.	Tenjoyeu II.	it.	
Only in class	3	9	2	0
Once or twice	4	5	0	0
Around 3–5 times	0	1	0	0
Over 5 times	0	0	0	0
Total	7	15	2	0

#### 4. Conclusion

For non-native English speakers, AI offers many opportunities to compensate for their weaknesses in using the language. The AI era has already begun, and it is important for students to learn how to make good use of it. This study was conducted to determine whether SmallGPTalk, a conversational agent, stimulates students' autonomy and enriches their English language expressions.

Although the students enjoyed chatting with the AI instructors and felt that their English had improved through the activities, many did not use it outside the classroom. This implies that SmallGPTalk did not strongly motivate users to use it continuously. Based on the students' answers to the questionnaires, we conclude that the use of SmallGPTalk did not develop the students' autonomy.

Chatting for 15 minutes in seven classes might not have been sufficient to recognize their clear improvement, but nearly 92% of the students felt that AI helped them improve their vocabulary, including collocations, through interaction in an atmosphere where they felt safe to make mistakes and take time to reply. However, a sense of reward—that is, an awareness of their growth—can be a good source of motivation.

Future studies should consider maintaining records of what the students have learned or

perceived to be necessary to facilitate their awareness. This has the potential to motivate them to use the application or other meaningful resources as they become aware of the value of what they have learned or felt. Therefore, it is important to find an effective way to develop learner autonomy. In addition, the quantitative survey must be modified. The topics chosen by students and the frequency of discussions on the same topic may influence the content of their expressions. Therefore, for the quantitative survey, it would be advisable to let students choose a topic from the following three: favorite hobbies, a memorable vacation, and favorite type of food, and write a decent number of sentences about the chosen topic. It would then be easier to see if they have learned vocabulary through coherent communication with AI tutors.

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